

PATENT
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A2
[Paragraph commencing at page 3, line 25] Reference is now made to Fig 1, which is a block diagram of a self-service terminal system 10 in accordance with one embodiment of the present invention. The system 10 is owned and operated by a financial institution and comprises a conventional host 12 interconnected to a plurality of SSTs 14 (only two are shown as 14a and 14b) by a secure network 16. The SSTs 14 are ATMs. As is well known in the art, the host 12 includes an authorization facility 18 for authorizing transactions received from the ATMs, and a back-office facility 20.

A3
[Paragraph commencing at page 5, line 1] Each guide 52 extends from the navigation area 50 to a user interface element. Each guide 52 branches from this common portion 51b to a user interface element. As all of the guides 52 branch from this common portion 51b, a user can move his/her finger along the common portion 51b to locate the correct guide 52, as will be described in more detail below. As shown schematically in Fig 3, each guide 52 has an associated tactile marker 55 located on the shelf 53 and adjacent the common portion 51b at the point at which that guide branches from the common portion 51b.

A4
[Paragraph commencing at page 5, line 25] Each motor 56 is coupled to an ATM controller 62 shown schematically in Fig 2 that controls the application flow of the ATM 14. In use, the controller 62 identifies which user interface element a user has to interact with to proceed with a transaction; for example, to initiate a transaction the user must enter his/her card into the card entry slot 42.

A5
[Paragraph commencing at page 6, line 1] The controller 62 then determines which guide 52 is associated with the element that is to be interacted with. For example, guide 52c is associated with card entry slot 42.

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¶Paragraph commencing at page 6, line 4] The controller 62 then energizes the motor 56 associated with the guide for that element (for example, guide 52c) to vibrate that guide 52.

¶Paragraph commencing at page 6, line 6] The controller 62 then detects when the user has completed an interaction with that element; for example, when the user has entered his/her card. The controller 62 does this by receiving a message from the user interface element or an element associated with the user interface element (such as a card reader (not shown)). When an interaction with a user interface element has been completed, the controller 62 de-activates the motor 56 associated with the guide for that element, so that the guide ceases vibrating.

¶Paragraph commencing at page 6, line 13] The controller 62 repeats this process until a transaction has been completed.

Please substitute the following paragraphs for the corresponding paragraphs being amended as presented in the appendix:

In the Claims

Please enter additional claims 16-20, and substitute the following claim for the corresponding claim being amended as presented in the appendix:

12. (amended) A self-service terminal system comprising:
- a network;
 - a host; and
 - a plurality of self-service terminals connected by the network to the host, each of the terminals including a user interface including a navigation area and a plurality of tactile guides, each tactile guide extending from the navigation area to one of the user interface elements, so that
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